Annex A14
Network Operations Center Service Regulations

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1 First: Definition

1.1 **"Network Management and Control",** is a service for management and control of the information and communication technology networks and their operation, through service centers (Network Operation Center – NOC) directly connected to those networks or via leased lines, or Internet or any other means of communications. This service does not include the provision of telecommunications services from/to the Kingdom.

2 Second: Network Management and Control Service Provider's Obligations

Service Provider shall:

2.1 Not provide any national or international telecommunication services within the Kingdom in any way, including the transfer of the local or international voice calls via any device or technology, including the VoIP.

2.2 Use the telecommunication networks which licensed by the CITC for the network management and control services provided within the Kingdom and the telecommunication networks which are licensed by the competent regulators for the services provided in any other country.

2.3 Use licensed networks if services are to be provided outside the Kingdom.

2.4 Not resell this service (or any other services) through the its own licensed network nor through any network under its control.

2.5 Not disclose any information relating to his service beneficiaries and preserve their rights.

2.6 Provide the technical protection to avoid any hacking.

2.7 Provide the CITC with any reports it may require on the licensee's activities or the networks under its control, and the CITC shall determine the types of such reports and the nature of information required.

2.8 Shall base the management and control center as well as the servers inside the Kingdom of Saudi Arabia.

2.9 The Service Provider shall adhere to the General Conditions and all other relevant License Conditions specified in the License Classification Regulation

3 Duration of Service Authorization

The Service Provider can offer this service as long as it has a valid General Class License and a valid Service Authorization to offer this service

4 Appendix Service Authorization

The Service Authorization for Network Operating Center Services will be as per 'Appendix E: Draft Service Authorization Annexure' in the 'License Classification Regulations'