		Interconnection QoS	2018																	
		Service Provider Name	Saudi Telecom Company																	
		Indicator	Target Value					M	easuremen	t Reasults	s (M = Mor	$\mathbf{nth}, \mathbf{Av} = A$	Average, Q	= Quarte	r, Yr = Ye	ar)				
_		indicator		M1	M2	M3	Av Q1	M4	M5	M6	Av Q2	M7	M8	M9	Av Q3	M10	M11	M12	Av Q4	Av Yr
Mobily	Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%													
		Unsuccessful call attemps	< 2%	0.06%	0.03%	0.03%	0.04%													
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Service availability	99.7% yearly (Rio)	99.99%	99.99%	100.00%	99.99%													
Zain	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Service availability	99.7% yearly (Rio)	100.00%	99.99%	100.00%	100.00%													
		Unsuccessful call attemps	< 2%	0.75%	0.31%	0.33%	0.46%													
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Service availability	99.7% yearly (Rio)	99.96%	99.74%	99.95%	99.88%													
		Installation time (new connection)	20 Weeks (Rio)																	
Atheeb		Installation time (additional link capacity available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%													
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%													
		Unsuccessful call attemps	< 2%	1.15%	0.63%	0.38%	0.72%													
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)																	
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)																	
		Service availability	99.7% yearly (Rio)																	