

المرفق رقم (١)

10.1.14 TELEVOTING SERVICE

Televoting service permits a subscriber to conduct public opinion polls and surveys via telephone. Callers who wish to respond to a surveyor opinion poll call the televoting access number 1661 to access the televoting portal. When the televoting access number is called, a voice message welcomes the caller, requests language selection and directs the caller to enter a four digit number (XXXX) assigned to the subscriber to identify the surveyor opinion poll that the caller wishes to respond to and which is advertised by the subscriber. The caller registers a vote/opinion by entering the appropriate digit associated with the subscriber's vote/opinion which can range from 1 to 9. The subscriber can call the televoting portal to obtain vote/opinion count information on demand.

Televoting number (1 66 1-XXXX), per week or part of a week	SR 5,000
Calls made to the televoting portal Kingdom- wide, per minute or fraction	SR 0 .05
Calls from mobile telephone to televoting service (landline network)	Regular caller rate based on subscriber plan

10.1.15 VOICE MESSAGE DELIVERY SERVICE

Voice Message Delivery service provides business customers with the ability to send a targeted voice message to multiple telephone numbers in a customer specified geographical area within the Kingdom. The voice message will have a maximum duration of 30 seconds and will be delivered as a telephone call to the receiving party. The receiving party will have the ability to block such calls by calling 907. Customers will have the ability to play back a call if required. There will be a restriction on the maximum number of such calls sent to any telephone per day and calls will only be delivered between specific times of the day.

Voice Message Delivery calls made to the PSTN, per voice message

Upto 5,000 messages per year	SR 0.75
Upto 10,000 messages per year	SR 0.65
Upto 30,000 messages per year	SR 0.50
Upto 100,000 messages per year	SR 0.40
Upto 300,000 messages per year	SR 0.30
Upto 1,000,000 messages per year	SR 0.25
Over 1,000,000 messages per year	SR 0.20