

10.3 DIRECT INWARD DIALING (DID) AND DIRECT OUTWARD DIALING (DOD) SERVICE

DID Service permits callers to direct dial extensions on a PBX without going through a PBX operator. DOD Service permits callers to make outgoing calls directly without going through a PBX operator.

## 10.3.1 DID SERVICE

For DID trunk lines from STC exchange to a customer's PBX

## Installation

Single trunk

SR 480

2 Mb/s (E1) trunk

SR 7,200

## Monthly Subscription

Single trunk

SR 35

2 Mb/s (E1) trunk

SR 900

For each group of 100 direct dial extensions

## Installation

SR 5,000

## Monthly subscription

SR 250

## Packages

15 trunks and 100 extensions

## Installation

SR 8,600

## Monthly subscription

SR 700

**50. ISDN SERVICE \***

Integrated Digital Subscriber Line (ISDN) service is a PSTN service which provides integrated voice and data communication over the same line. The service has two options, a 64 Kb/s Basic Rate Access (BRA) with 2 channels, and a 2 Mb/s Primary Rate Access (PRA) with 30 channels.

**50.1 ACCESS****BRA****Installation****New line****SR 1,000****Converted PSTN line****SR 500****Monthly subscription****SR 100****PRA****Installation****SR 7200****Monthly subscription****SR 900****50.2 LOCAL CALLS**

Same as local telephone call charges.

**50.3 NATIONAL CALLS**

Same as national telephone call charges.

**50.4 CALLS TO MOBILE TELEPHONES**

Same as telephone call charges to mobile.

**50.5 INTERNATIONAL CALLS**

Same as international telephone call charges.

**50.6 MISCELLANEOUS**

Where not indicated in this section, rates for ISDN calls (on a per channel basis) and miscellaneous services such as calls to 800 service, directory inquiry, paging, etc., are the same as those specified for services in Items 10, 20 and 30.

\* Customer provides all customer-premises equipment.



10.5 800 FREEPHONE SERVICE

800 Service is a free call service to callers where all calls are billed to the called party (800 service subscriber).

## Installation

800 number	SR 200
Main line	SR 480
Additional line	SR 480
2 Mb/s (E1) line	SR 7,200

## Monthly Subscription

800 number	SR 35
Main line	SR 35
Additional line	SR 35
2 Mb/s (E1) line	SR 900

## Call charges

Local calls, per minute or fraction	SR 0.05
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## National calls

DistancePeak Rate/Minute

0 - 200 Kms	SR 0.16
Over 200 Kms	SR 0.40

Calls are billed on a per second basis.

## Off-Peak Discounts

Same as for National Telephone service calls

10.6 UNIVERSAL ACCESS NUMBER (UAN) SERVICE

UAN Service provides subscribers with a universal number to use within the country. The service permits callers to call a universal national number for a local call charge (when using the PSTN) or the mobile call charge (when using the mobile network). The UAN subscriber (the called party) pays for any difference between the charges for the call (which may be a national call) and the local call rate paid by the caller if the call is made from a PSTN telephone. In the case of the call being made from a mobile telephone, the subscriber will not incur any charge. International calls will also not be charged to the subscriber.

## Installation

Single line	SR 480
2 Mb/s (E1) line	SR 7,200
UAN number	SR 200

## Monthly Subscription

Single line	SR 35
2 Mb/s (E1) line	SR 900
UAN number	SR 35

## Call charges

## To caller

- From PSTN
- From mobile
- From international

Same as local call charges  
Same as mobile call charges  
Tariff on international operator  
Difference between national and local rate, if any

## To Subscriber

- PSTN call

Saudi Telecom

Type: General Tariff

Status: Proposed

- Mobile call
  - International call
- Special numbers

Nil

Nil

Same as PSTN special number  
charges

Nil

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