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Effective Date:

Approved:



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20.1.1 POSTPAID SERVICE

- Installation

Basic, Silver, Gold or Family Plan, each
Twin line

SR 100

Second line is the lower of SR 200
or 50% of main line installation
rate

- Monthly Subscription

Basic Plan (bundled minutes included= 0)
Silver Plan (bundled minutes included = 100)
Gold Plan (bundled minutes included= 400)
Family Plan (bundled minutes included= 0)
Twin Line

SR 60

SR 100

SR 200

SR 50

Basic Plan rate less SR 30 for the
second line

- Dual SIM Card (second SIM card), per month
SIM Card (one time charge)

SR 4

SR 100

200

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20.1.2 MOBILE CALL CHARGES

- Local and National Calls, to mobile or PSTN, billed on a per second basis	Peak rate Per minute	Off-peak per minute
Basic plan	SR 0.50	SR 0.40
Silver plan	SR 0.40	SR 0.40
Gold plan	SR 0.35	SR 0.35
Family plan	SR 0.50	SR 0.40
Peak rate applies Sat – Wed, 9 am to 11 pm		
- Off-peak rate applies at all other times including the entire weekend and 72 hour period beginning on the 29 th of Ramadan and 9 th of Dhul Hijjah		
- Calls to emergency numbers and Saudi Telecom service numbers		No charge
- Calls to satellite mobile service, billed on a per second basis		
- To Globalstar telephones		SR 1.50 per minute
- To Thuraya telephones		SR 4.70 per minute
- International Calls *		Same rate as for telephone service
- Directory Inquiry (905) service		Regular Aljawal tariff according to subscriber plan but a minimum of SR 1 is charged
- Voice Mail Calls To store or retrieve a message		Regular mobile charges
- Call to pagers		SR 0.25 for the first 20 seconds; additional seconds charged at the regular mobile charges
- Calls to Time Inquiry service		Regular mobile call charges
- SMS (Short Message Service)		
Local and National, per message		SR 0.30
International, per message		SR 0.70
To satellite mobile (Thuraya), per message		Same rate as SMS International
SMS confirmation, per message		SR 0.10
- International Roaming		
Calls made by STC subscriber roaming in other network		Tariff for other network plus other network visitor charge plus 15%
Calls received by STC subscriber while roaming in other networks		International call tariff plus 15%

- ABWAB Premium SMS based information service, per message
(maximum charge of 4 messages per information request) SR 0.75

- Facsimile Service
 - Monthly subscription SR 15
 - Facsimile calls Regular mobile charges

- WAP (Wireless Access Protocol) / Data Service
 - Monthly subscription SR 20
 - WAP Calls
 - Peak SR 0.50 per minute
 - Off-peak SR 0.30 per minute
 - Data Calls Regular mobile charges

- Internet Calls (360 prefix) * Regular mobile charges

- * must be a subscriber to Data Service

- Internet over GPRS
 - Monthly Subscription- 0 Mb included SR 20
 - 10 Mb included SR 50
 - 25 Mb included SR 70
 - Price /Mb peak * - in excess of base amount SR 5
 - Price /Mb off peak * - in excess of base amount SR 4

 - * Same as mobile peak / off peak times

- Calls to Support Number
 - 902 - IVR bill request, bill period 10 calls free then SR 1/call
 - Fax bill request, (first page of bill only) SR 1 / request
 - SMS bill request, per message (2 way) SR 0.60

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[Signature]

20.1.3 MISCELLANEOUS

- Call Barring, monthly	SR 8
- Change/replacement of SIM card, each	SR 100
- Change of mobile telephone number, each	SR 100
- Add/delete/change Family Plan outgoing number(s), each	SR 50
- Line transfer to another customer, each	SR 50
- Reconnection after disconnection based on customer request	SR 40
- Annual International Roaming subscription	SR 100
- Reactivation fees, each	SR 100
- Call Divert	Regular mobile charges
- Reinstatement of line after disconnection due to non payment , each	SR 50
- Calls to 700 Service	Same as PSTN
- Additional Bill Request, each	SR 10
- Absent Clip Service, monthly	SR 4

Effective Date:

Approved:



20.1.4 PREPAID CARD SERVICE (SAWA)

- Initial card (2 month maximum usage time limit,
15 day grace period, incl. 167 local/national mts) SR 200
- Recharge cards
 - 1 month validity (incl. 83 local/national mts) SR 100
 - 2 month validity (incl. 167 local/national mts) SR 200
- Calls, billed on a per second basis
 - Local and National (all times, per minute) SR 1.20
 - International See Appendix 20.1.4
 - SMS
 - Local and National, per message SR 0.50
 - International, per message SR 0.70
 - To satellite mobile (Thuraya), per message Same rate as SMS International
- Prepaid to Postpaid upgraded per SIM, one time SR 100

Effective Date:

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20.1.6 MOBILE BUSINESS SERVICES

SMS Bulk Messages (valid for 1 year):

100,000 messages, each message	SR 0.22
500,000 messages, each message	SR 0.20
1,000,000 messages, each message	SR 0.15
2,000,000 messages, each message	SR 0.12
5,000,000 messages, each message	SR 0.09

Closed User Group Calling Service

5-10 users, per users per month	SR 10
11-20 users, per users per month	SR 8
over 20 users per users, per month	SR 4

Fleet Management Service

SIM Card (one time charge/card)	SR 100
Monthly Subscription / SIM Card	SR 40
SMS message charges	Same as Bulk SMS Rates

Mobile Account Discounts on mobile usage and subscription charges

(Do not apply to other discounted service packages)

31-150 lines, per bill period	2 %
151-500 lines, per bill period	3 %
over 500 lines, per bill period	5 %

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Effective Date:

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